

Council Member
Councillor Li

Public

Contact Officer:
Amanda McIlroy, Chief
Operating Officer

QUESTION ON NOTICE

Councillor Li will ask the following Question on Notice:

'What measures are in place to ensure the Adelaide Free Wi-Fi Project is delivered on time, within budget, and achieves the planned benefits?'

REPLY

1. At its meeting on 12 December 2021, Council awarded a contract to TPG Telecom to replace the Adelaide Free Wi-Fi network with the latest Wi-Fi technology utilising the Ten Gigabit Adelaide fibre network.
2. ADLFree powered by TPG Telecom is a \$4.8 million project jointly funded by the Australian Government and City of Adelaide as part of the \$699 million Adelaide City Deal. The City Deal is a 10-year agreement between the Australian and South Australian governments and the City of Adelaide to grow Adelaide as an innovative and vibrant city.
3. To ensure the successful delivery of the project, and to mitigate any risks to Council, the contract includes key milestones for TPG Telecom to achieve, and a payment schedule that is linked to Council's acceptance of the milestone certification process.
4. Due to the global supply chain issues in 2022, there has been a six-month delay in the overall delivery of this project. However, the delay has not resulted in any increase in the cost of the project. The revised completion date for the network rollout is June 2023.
5. To ensure that the network achieves the overall intended benefits of this project, the contract also identifies key service levels which include service availability, service performance, and service utilisation measures.

Staff time in receiving and preparing this reply	Preparing this reply in response to the question on notice took approximately 4 hours.
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